

You can use this form to request log data showing who in Social Welfare and health care or pharmacies has processed, viewed or shared data concerning you in the Prescription Centre. You can request log data on the person who has disclosed your data stored in the Information Management Service or the Declaration of Intent service. In addition, you can request log data on your logins in MyKanta and the processing of the data you have stored in Kanta PHR.

Client*Fields marked with an asterisk (*) are mandatory*

Contact information	Last name*
	First names*
	Personal ID code*
	Address*
	Telephone*
	Email address
If you request information on behalf of your dependent, fill in the identifying information	First and last name of dependent*
	Personal ID code of the dependent*

Log data request

Service for which I request log data	<input type="checkbox"/> Prescription data processed in the Prescription Centre <input type="checkbox"/> Prescription data processed with the Kelain application for physicians <input type="checkbox"/> Disclosure log data of data stored in the Information Management Service <input type="checkbox"/> Disclosure log data of data stored in the Declaration of Intent service <input type="checkbox"/> Logging into MyKanta <input type="checkbox"/> Usage log data of the PHR
Time period for which I request the information	<input type="checkbox"/> I am requesting logs for the last two years. <input type="checkbox"/> I am requesting logs from the period: _____ I am requesting logs older than two years for a justified reason, because (you can also use the additional information field) _____

Delivery

	<input type="checkbox"/> I wish to receive the information printed on paper by registered mail. <input type="checkbox"/> I wish to receive the information stored on an encrypted flash drive by registered mail. <input type="checkbox"/> I wish to collect the information from a Kela service point. Kela will contact you to implement the request.
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Signature

	Locality and date _____ Signature and name in block letters _____
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Additional information**Making a data request**

You can submit a request for data to Kela in writing or orally. You can submit your request for data to Kela in one of the following ways:

- by post (e.g. using this form or sending a letter) to: Kela, Registry, P.O. Box 450, FI-00056 Kela
- in person at a Kela office
- by email to kirjaamo@kela.fi. If you make a request by email, it is recommended that you use encrypted email.

The user guide for encrypted email can be found at www.kela.fi/tietosuojia.

Kela's log data described below are available for the previous two years. Access to log data dating further back than two years will not be granted without a legitimate reason. A legitimate reason may be, for example, strong and more detailed suspicion of inappropriate use of data in a particular organisation. The client must not use or disclose the log data received for any other purpose than to clarify and exercise their rights related to the processing of their personal data.

Response to a request for data

Kela delivers the information at the client's request under the Prescriptions Act and the Client Data Act. We will respond to your request within two months of receipt of your request at Kela. If the client requests log data already provided, Kela may charge a reasonable fee for providing the log data.

The data disclosed includes data up to the date of signing the request for information. The data can be delivered as hard copies or stored on an encrypted flash drive. The information disclosed is sensitive client health data, so for data protection reasons, the information is sent by registered mail, which the customer picks up from the post office via an identity card.

Prescription data processed in the Prescription Centre

The Prescription Centre stores electronic prescriptions issued for clients in Social Welfare and health care and dispensing notes made on them in pharmacies. The Prescription Centre has been introduced in stages since 2010.

Prescription data processed with the Kelain application for physicians

Kelain is intended for issuing prescriptions on the basis of professional licence for private use without an earning purpose (physicians and dentists). Private use refers to situations where a prescription is not drawn up in the name of a self-employed person or health care operator. For example, a retired physician or dentist can adopt Kelain for private use. Private use also includes a situation where a physician or dentist prepares a prescription in their own free time, for example, for a family member.

Disclosure log data of data stored in the Information Management Service

The Information Management System compiles patient data from patient documents that is essential for the provision of health care services, and produces summaries of them for service providers for the purpose of delivering treatment. In the MyKanta, customers can view the data compiled in the Information Management System and see to which service provider the data has been disclosed.

Disclosure of data stored in the Declaration of Intent service

The Declaration of Intent service is a national information system service that maintains information, transfer permit, consent and denial of consent documents as well as other declarations of intent related to social and health care services and the processing of client data.

Logging into MyKanta

Log data is stored every time a client logs in to MyKanta. MyKanta login data includes, for example, the client's personal identity code, exact login time, and IP address from which the person logged into the My Kanta service. The client can request login data for the desired period from Kela.

Kela
Kanta Services
P.O. Box 450, 00056
kanta@kanta.fi

FPA
Kanta tjänsterma
Kela

Kanta 408 01.23
www.kanta.fi
PB 450, 00056 FPA

Usage log data of the PHR

The usage log data register of the PHR stores information on granting and removing access rights to applications as well as storing, viewing, updating and deleting wellbeing data. The user has the right to receive their own usage log data from Kela, which is stored when logging in to the Kanta PHR service and using the service.

Additional information

According to law, Kela does not have the right to disclose actual treatment data log data. If the client wishes to inspect the log data of their treatment data, they must request the data from the healthcare service provider where the log data was generated.

Further information on data protection and the processing of personal data by Kela is available at www.kela.fi/tietosuoj. For more information on data requests from the Kanta Services, see [What data is stored about me? - Citizens - Kanta.fi](#).