

Information about the Kanta Services for social welfare and healthcare service clients

The Kanta Services are a nationwide information system package that helps to safeguard your health and wellbeing. Through the Kanta Services, your client and patient data and prescription information are available to the professionals who take care of you and your affairs.

Who can process my data in the Kanta Services?

Professionals providing services for you in different social and healthcare units can use your data stored in the Kanta Services if you have given them your permission to do so. Your data may be processed, for example, by a doctor and nurse during a consultation and by a pharmacist at a pharmacy when you are collecting prescription medicines.

With the Kanta Services, your data is processed and stored in a reliable and secure way.

What are the My Kanta Pages?

The My Kanta Pages are an online service through which you can view your data stored in the Kanta Services. In the My Kanta Pages, you can view your personal health data and prescriptions, request a prescription renewal and submit an organ donation testament and living will. You can also give permission to share your data

(consent to data sharing) or prohibit its sharing. In the future, you will also be able to view your personal social welfare data in the My Kanta Pages.

In the My Kanta Pages wellbeing data, you can view data that you have submitted yourself, such as blood sugar measurements, exercise data and self-care plans. You can store your wellbeing data using applications and measuring devices developed for this purpose. This data is currently accessible only to you. In the future, you will also be able to give your consent for your wellbeing data to be accessible to healthcare and social welfare professionals.

Log in to the My Kanta Pages on kanta.fi using, for example, your online banking details. For more information about the My Kanta Pages, ask your social welfare or healthcare services provider for a brochure on your next visit.

Prescriptions in the Kanta Services

Who can view my prescription data?

All prescriptions are prescribed electronically and the prescription data is stored in the Kanta Services. Prescriptions are usually valid for two years.

Your prescription data can be viewed by the doctor who prescribed the treatment and the doctor or nurse treating you. In addition, the pharmacy is allowed to view the prescriptions when you collect your prescription.

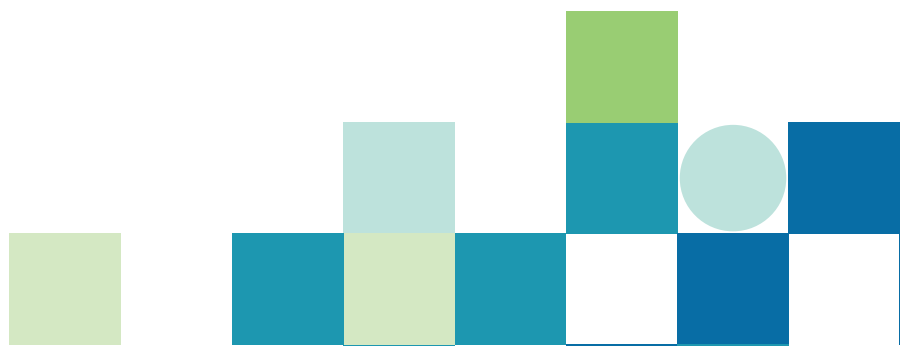
Your doctor should inform you about electronic prescriptions and your rights regarding them before issuing a prescription. You can deny your consent for sharing your prescriptions data by submitting a denial of consent to data sharing through your healthcare service provider or the My Kanta Pages.

You can view the names and dosage instructions for each prescribed medicine in the printed patient instructions given to you by your doctor.

Can someone else collect my prescription medicines from the pharmacy and renew the prescription on my behalf?

If someone else collects your medicines from a pharmacy on your behalf, they must present your patient instructions or Kela card. You can also grant the person an electronic mandate to the use of pharmacy services on your behalf on the Suomi.fi online service. The person authorised to use pharmacy services on your behalf must present your Kela card to receive reimbursement for the cost of the medicine.

If you grant a written or electronic mandate to a person, they may, for example, request the renewal of your prescription on your behalf. You may also authorise, for example, your home care or service housing provider to manage your medical treatment on your behalf with in social welfare and healthcare providers and the pharmacy.



Storing data in the Kanta Services

Where is my healthcare patient data stored?

Healthcare providers have the legal obligation to store data and test results related to your treatment. When you visit a healthcare provider, your data is recorded in the patient information system, from where it is transferred to the Kanta Services.

With your consent, the doctors and nurses treating you will also be able to view your patient data that has been previously stored in the Kanta Services and by other service providers. This allows for a more efficient sharing of the data relevant to your treatment and helps avoid overlaps or unnecessary examinations.

You also have the right to deny your consent to data sharing so that your data can only be viewed by the service provider who has recorded it. You can submit your denial of consent to data sharing on the My Kanta Pages or when you visit your healthcare provider.

Where is my social welfare customer data stored?

In the future, social welfare service providers will also be legally obliged to store client data in the Kanta Services. The storage of data will begin in different services at different stages.

Social welfare services include:

- **services for families with children**
- **services for the elderly**
- **substance abuse services**
- **services for people with disabilities.**

In the early stages, the data stored in the Kanta Services will be accessible to the social welfare provider responsible for organising and providing your services. At a later stage, client data will also be accessible to other social welfare service providers with your consent. Your data can only be in views by those employees who manage your affairs.

Principles for the use of client data in social welfare and healthcare services

It is important that the healthcare and social welfare professionals providing your care have access to sufficient and up-to-date information about you. You can decide on how your data is used.

A professional can see your data if they have your consent to do so

Your data entered in the Kanta Services is always available to the healthcare and social welfare service provider onto whose register it is recorded. Healthcare professionals attending to your care can also use your prescription data and data that has been recorded in the regional patient register in public healthcare without your separate consent to data sharing.

Other healthcare professionals attending to your care may also use your medical records entered in the Kanta Services if you have given your consent to sharing it.

By submitting your consent to data sharing, you can ensure that all the service providers involved in your care have sufficient and up-to-date information about you.

You can decide on how your data is used

You can view your personal data and where it has been used on the My Kanta Pages. You also have the right to deny your consent to data sharing so that your data can only be viewed by the service provider who has recorded it.

You can limit the use of your data, for example, by refusing consent to sharing the data concerning a specific prescription, visit or treatment period.

You can manage the use of your data on the My Kanta Pages or in connection with a visit to a social welfare or healthcare services. The consent and denials of consent to data sharing valid until further notice and can be revoked at any time. Any consent or denials of consent to data sharing previously submitted by you remain valid.

Read more:

kanta.fi

kanta.fi/en/web/guest/data-usage-and-security