

Notification informing users about wellbeing data stored in Kanta Services

Kela, Kanta Services

2 February 2024

Change history

Version	Edit	Author	DATE
1.0	First version for production pilot testing of the Kanta PHR	Kela, Kanta Services	18 April 2018
1.1	Updated content related to expanding the number of production users in the Kanta PHR	Kela, Kanta Services	24 October 2018
1.2	The name "MyKanta PRH" has been replaced by "Kanta PRH" in the document	Kela, Kanta Services	14 September 2020
2.0	Changes in accordance with the Client Data Act	Kela, Kanta Services	1 November 2021
2.1	Added the storage of wellbeing data in MyKanta, and the name Wellbeing data stored in Kanta Services is used for the Kanta PRH	Kela, Kanta Services	2 February 2024

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1 Parties to the use of the service

The administrator of Kanta Services and controller of wellbeing data stored in Kanta Services (Kanta PHR) is the Social Insurance Institution of Finland (hereinafter "Kela").

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The user of wellbeing data stored in Kanta Services (hereinafter 'user') is any natural person with a Finnish personal identity code who begins storing wellbeing data in Kanta Services and receives this notification concerning the storage of wellbeing data in Kanta Services.

The provider of the wellbeing application (hereinafter referred to as the "application provider") is a service provider that has implemented a wellbeing application used to store and process wellbeing data in Kanta Services.

2 Service description

The user can store their wellbeing data in Kanta Services. Wellbeing data refers to data which is produced and entered by the user concerning their health and wellbeing, and which the user has entered in Kanta Services using a wellbeing application or in MyKanta. The user can process the data they have stored to support their wellbeing.

The purpose of the wellbeing data is to support the user's wellbeing and health. When storing data, the user evaluates the significance of the stored data for his/her wellbeing. Wellbeing data refers to, for example, various measurement data (including blood pressure, breathing rate), assessments of symptoms, check-ups and self-care plans.

The service is used with approved wellbeing applications and MyKanta in accordance with the Client Data Act. The procedure for the approval of wellbeing applications is specified in

the Client Data Act. The [list of approved wellbeing applications](#) is available on the website kanta.fi.

Users can enter their wellbeing data in Kanta Services and process the data in MyKanta and in all wellbeing applications to which they have granted user rights. Wellbeing applications can also process wellbeing data stored in Kanta Services by other applications. The functionalities and data content to be stored depend on the wellbeing application and its features. The user can also use MyKanta to store, view and delete their data.

The service description of wellbeing data [stored in Kanta Services can be found at kanta.fi/hyvinvointitiedot](#).

2.1 Use of the service

The use of the service requires that the user gives the application access rights to store the user's wellbeing data in Kanta Services or to process wellbeing data stored in the service. When using the service for the first time, the user must accept this notification of wellbeing data stored in Kanta Services.

The user evaluates the significance of the stored data for his or her wellbeing. The user decides which applications to use and which applications are granted access rights to wellbeing data stored in Kanta Services, as well as which wellbeing data to store in the service.

The user is free to stop using the service at any time. The user can delete access rights they have granted to wellbeing applications and all wellbeing data they have stored in Kanta Services either in MyKanta or with an application that allows the deletion of data. A log of processing activities is kept of the deleted data.

3 Purpose of informing users about the use of wellbeing data stored in Kanta Services

This notification concerning the use of wellbeing data stored in Kanta Services applies to the use of the service. The rights to the service are owned by Kela, and the user is granted the right to use the service in accordance with this notification.

The rights and obligations related to the agreement between the user and application provider are separate from this notification.

4 User's responsibilities and obligations

The user is responsible for using the service in accordance with the instructions of Kela and the application provider.

The user of the service is responsible for all wellbeing data that they store, edit or delete from the service. The user is responsible for ensuring that the data they store in the service is accurate. The user can delete wellbeing data they have stored in MyKanta or using a wellbeing application at any time, if the application includes the option to delete the data, and the user has given the application the right to delete the wellbeing data they have stored in Kanta Services. Inaccurate data can also be deleted in MyKanta and, if necessary, the correct information can be stored again using a wellbeing application.

The providers of applications approved for the service are responsible for ensuring that the applications function correctly and that the application is approved in accordance with the Client Data Act. For more about recovering data deleted from the service, see the user instructions for the application in question.

The user is responsible for ensuring the confidentiality of their identification data (as concerns Suomi.fi identification).

5 Kela's rights, responsibilities and obligations

Kela is responsible for

- maintaining the service, such as storing data and ensuring that the service functions technically in such a manner that wellbeing data cannot be processed or disclosed in violation of the law or the EU GDPR.
- the deletion of data in accordance with the Client Data Act five years after the person's death, if the user has not personally deleted the data they have stored.
- the development of the national data content of the service and the maintenance and development of the service. Kela has the right to make technical changes to the content and implementation of the service.
- recording the use and disclosure of wellbeing data in the log register and for its storage and deletion.

Kela must not transfer responsibility for the storage of data to a third party, nor may data be transferred outside Finland. However, Kela may use subcontractors in the production and maintenance of the service.

Kela has the right to process wellbeing data to the extent necessary for maintenance purposes.

Kela's technical support is responsible for providing support related to the service, including assisting users in the event of disruptions and suspected personal data breaches. Clients have access to a single shared customer support point for all contacts concerning the service. The service is used with approved wellbeing applications and MyKanta in accordance with the Client Data Act.

Kela strives to ensure that the service is available without interruption, with the exception of unforeseen technical disruptions. However, Kela may temporarily suspend the provision of the service for the duration of changes and repairs, or during general data communication outages. Kela reports known service availability interruptions in advance on the kanta.fi website.

Kela may close or suspend the service if there is reason to suspect that it is the target of a cyberattack, if the user uses the service in violation of this notification or the law or good conduct or in a manner that endangers the functionality of the service or data security, or if there are reasonable grounds to suspect abuse.

Kela may also close the connection to the service if an approved wellbeing application or its user organisation endangers the proper functioning of national information system services. The service will remain closed or suspended until the application provider can reliably demonstrate that the situation has been rectified.

Kela is not responsible for the actions of application providers or for errors or omissions in the production or use of the service caused by application providers. Kela is not responsible for the applications or their support services, unless the problems are the result of Kela's actions.

Kela is not responsible for the independent collection of data by application providers alongside the use of the service or for the processing or transfer of such data to third parties.

Application providers are responsible for ensuring that the processing of the user's data in the service is lawful under current legislation.

Kela is not responsible for any indirect or direct damages caused by the use of the service or by an error, deficiency or disruption in the service unless otherwise required by mandatory legislation.

6 Personal data processing

In processing personal data, Kela complies with the requirements of the EU General Data Protection Regulation and other national data protection legislation.

Detailed information on the processing of personal data can be found in [the privacy statements \(privacy statements for wellbeing data in Kanta Services and the log register of wellbeing data stored in Kanta Services\)](#), which are available on the kanta.fi website.

7 Changes to the notification informing users about wellbeing data stored in Kanta Services

Kela has the right to change this notification at any time for a justified reason. Changes are announced on the kanta.fi website.

If this notification is changed, all access rights that the user has granted to wellbeing applications will be automatically deleted six months after the change, unless the user accepts the changed notification during this time. The next time the user accesses the service, they are directed to re-grant the wellbeing applications access rights to the service and any stored there in addition to confirming that they have received the notification on the use of the service.

If the user does not accept the notification about the changes to the use of the service, they will not be able to grant the user rights requested by the wellbeing application or use the service in MyKanta.

8 Discontinuing the use of the service

The user may, at any time, terminate use of the service by using MyKanta to delete all wellbeing data they have stored in Kanta Services and by withdrawing the user rights they have granted to the wellbeing applications. If the user does not delete the data, the stored

data will remain in the service and available to wellbeing applications to which the user has granted access.

If the user terminates the use of a wellbeing application, the data entered in Kanta Services using the wellbeing application in question will not be deleted automatically, and the user must therefore personally delete it in MyKanta. The application provider may also remove its approved wellbeing application from Kanta Services by notifying Kela one (1) month in advance. Terminating the use of the service does not affect the user's data stored in the service and its usability. Stored data will remain in the service until deleted by the user.

9 Other terms and conditions

The service is governed by Finnish law.

If the user is dissatisfied with the operation of Kanta Services, they can lodge a complaint with the supervisory authority.

For the time being, the service is free of charge to users.