

## Log data request

You can use this form to request log data from the Kanta Services. Fields marked with an asterisk (\*) are mandatory. For more information on how to make a log data request, see the end of the form.

### Client information

Last name\*

First names\*

Personal ID code\*

Address\*

Telephone\*

E-mail address

### Identifying information of your dependent if you request log data on behalf of dependent

Last name\*

First names\*

Personal ID code\*

## Log data request

I request log data for following

Prescription data processed in the Prescription Centre

Prescription data processed with the Kelain application for physicians

Disclosure log data of data stored in the Information Management Service

Disclosure log data of data stored in the Declaration of Intent service

Logging into MyKanta

Log data of the user and device register in the MyKanta application

Usage log data of the PHR

National contact point log data

Sharing of patient data with a wellbeing application

## Time period for which I request the information

I am requesting logs for the last two years.

I am requesting logs from the period

If you are requesting logs older than two years, justify request. You can also use the additional information field.

## Delivery

I wish to receive the information printed on paper by registered mail.

I wish to receive the information stored on an encrypted flash drive by registered mail.

I wish to collect the information from a Kela service point. Kela will contact you to implement the request.

## Additional information

## Signature

Locality and date

Signature

### Making a data request

You can submit a request for data to Kela in writing or orally. You can submit your request for data to Kela in one of the following ways:

- by post (e.g. using this form or sending a letter) to: Kela, Registry, P.O. Box 450, FI-00056 Kela
- in person at a Kela office
- by email to [kirjaamo@kela.fi](mailto:kirjaamo@kela.fi). If you make a request by email, it is recommended that you use encrypted email. The user guide for encrypted email can be found at <https://www.kela.fi/data-protection>.

Kela's log data described below are available for the previous two years. Access to log data dating further back than two years will not be granted without a legitimate reason. A legitimate reason may be, for example, strong and more detailed suspicion of inappropriate use of data in a particular organisation. The client must not use or disclose the log data received for any other purpose than to clarify and exercise their rights related to the processing of their personal data.

### Response to a request for data

Kela delivers the information at the client's request under the Prescriptions Act and the Client Data Act. We will response to your request within two months of receipt of your request at Kela. If the client requests log data already provided, Kela may charge a reasonable fee for providing the log data.

The data disclosed includes data up to the date of signing the request for information. The data can be delivered as hard copies or stored on an encrypted flash drive. The information disclosed is sensitive client health data, so for data protection reasons, the information is sent by registered mail, which the customer picks up from the post office via an identity card.

### Prescription data processed in the Prescription Centre

The Prescription Centre stores electronic prescriptions issued for clients in Social Welfare and health care and dispensing notes made on them in pharmacies. The Prescription Centre has been introduced in stages since 2010.

### Prescription data processed with the Kelain application for physicians

Kelain is intended for issuing prescriptions on the basis of professional licence for private use without an earning purpose (physicians and dentists). Private use refers to situations where a prescription is not drawn up in the name of a self-employed person or health care operator. For example, a retired physician or dentist can adopt Kelain for private use. Private use also includes a situation where a physician or dentist prepares a prescription in their own free time, for example, for a family member.

### Disclosure log data of data stored in the Information Management Service

The Information Management System compiles patient data from patient documents that is essential for the provision of health care services, and produces summaries of them for service providers for the purpose of delivering treatment. In the MyKanta, customers can view the data compiled in the Information Management System and see to which service provider the data has been disclosed.

### Disclosure of data stored in the Declaration of Intent service

The Declaration of Intent service is a national information system service that maintains information, transfer permit, consent and denial of consent documents as well as other declarations of intent related to social and health care services and the processing of client data.

### Logging into MyKanta

Log data is stored every time a client logs in to MyKanta. MyKanta login data includes, for example, the client's personal identity code, exact login time, and IP address from which the person logged into the My Kanta service. The client can request login data for the desired period from Kela.

### Log data of the user and device register in the MyKanta application

The user and device register data start to accumulate when a user deploys the MyKanta application. The user and device register of the MyKanta application contains information about the user of the application (such as their name and personal identity code) and the user's devices (such as the device's unique identifier and the time the application was installed on the device). The log data in the register contains information about who has added, deleted or edited data in the user and device register and when.

**Usage log data of the PHR**

The usage log data register of the PHR stores information on granting and removing access rights to applications as well as storing, viewing, updating and deleting wellbeing data. The user has the right to receive their own usage log data from Kela, which is stored when logging in to the Kanta PHR service and using the service.

**National contact point log data**

The national contact point log data includes the Cross-Border Prescription disclosure log data and the Patient Summary disclosure log data. The summary includes medication information and key health data sets stored in the Information Management System, as well as information about the foreign healthcare service provider that requested the data.

**Sharing of patient data with a wellbeing application**

The log data file of patient data to be disclosed to a wellbeing application stores information about the granting and removal of access rights to wellbeing applications. The log data file stores information that the user has received the 'Sharing patient data with a wellbeing application' information, and the date when the user was informed. The data file also stores the wellbeing applications to which the patient data has been disclosed and when and what patient data has been disclosed.

**Additional information**

According to law, Kela does not have the right to disclose actual treatment data log data. If the client wishes to inspect the log data of their treatment data, they must request the data from the healthcare service provider where the log data was generated.

Further information on data protection and the processing of personal data by Kela is available at <https://www.kela.fi/data-protection>. For more information on data requests from the Kanta Services, see [What data is stored about me? - Citizens - Kanta.fi](#).